



## WARRANTIES - SERVICE AGREEMENTS

---

Service agreements are required to fully and conspicuously disclose in simple and readily understood language the terms, conditions and exclusions of the contract. This type of warranty is not taxable.

The disclosure requirements are:

- name of the buyer
- description of the vehicle
- date of commencement & duration
- parts covered
- steps to obtain warranty service
- right to cancel provision, if any.
- dispute resolution procedures available.
- dealer statement of who has the legal & financial obligation to perform the warranty service & of what he will and will not do in the event of a problem.



### Did you Know?

The buyers guide is a federal requirement for all vehicles sold at retail by a licensed dealer. The dealer may offer a warranty or may offer the vehicle as-is. The warranty is negotiable at the point of sale and a modified buyers guide may be created following negotiation. Fine for no buyers guide has increased from 10,000 to \$ 11,000. Remember, an implied warranty of Division 12, the minimum safety standard applies to all vehicles sold at retail and this requirement cannot be waived. If a vehicle does not meet Division 12 it may only be sold at wholesale with a disclosure in writing given to the buying dealer. No buyers guide is required for wholesale transactions. See Statement of Facts form regarding disclosures.

For additional information  
Please visit TriStar Motors LLC at:  
[www.CarBuyerBillofRights.com](http://www.CarBuyerBillofRights.com)